

Maine
Cumberland **County**
POSITION PAPER FOR AGENDA ITEM

TO:	Board of County Commissioners
FROM:	Melinda J Fairbrother-Dyer
DATE:	January 28, 2025
SUBJECT:	Cumberland County RCC to serve as a Back-Up PSAP and Dispatch for Oxford County RCC

Requested Action:

Authorize the County Manager to sign the attached MOU between the County of Oxford and County of Cumberland for back-up PSAP and dispatch services.

Background & Purpose of Request:

PSAP definition: Public Safety Answering Point – the location where 911 calls are answered.

Dispatch definition: location responsible for putting calls for help out over the radio to responders.

CAD Definition: Computer Aided Dispatch, computer program used to enter and track calls.

Oxford County Regional Communications Center is seeking a PSAP willing to act as their back-up PSAP and Dispatch. Cumberland County RCC already serves as the back-up for 911 and uses the same CAD, making it seem practical that we serve as the back-up center.

Oxford County RCC is in the midst of a staffing crisis. The need to engage in this partnership is not only for evacuation purposes but also in the event the Dispatch Center needs to suspend their services. The CCRCC will not supplement the staffing issues but will be available to cover the first 48 hours if they can no longer perform their duties and are faced with suspending services.

Work that would be necessary to properly serve as a back-up site would be to install Oxford County Radios at the Cumberland County RCC, to allow Cumberland County access to Oxford County's Spillman CAD system, and to provide paper and electronic copies of bare minimum resources.

Funding Amount and Source:

The funding for this project (Radio & CAD access) will be the sole responsibility of Oxford County.

If Oxford County Dispatch duties are performed by Cumberland County RCC the terms of this agreement and the CCRCC's ability to assist will be discussed.

Effective Date: February 19, 2025

Attachments: Oxford County MOU