

## PROCLAMATION

### National Public Safety Telecommunicators Week

April 13 - 19, 2025

*Whereas* emergencies can occur at any time that require police, fire or emergency medical services; and,

*Whereas* when an emergency occurs the prompt response of police officers, firefighters and paramedics is critical to the protection of life and preservation of property; and,

*Whereas* the safety of our police officers and firefighters is dependent upon the quality and accuracy of information obtained from citizens who call the Regional Communications Center; and,

*Whereas* Public Safety Telecommunicators are the first and most critical contact our citizens have with emergency services; and,

*Whereas* Public Safety Telecommunicators are the single vital link for our police officers and firefighters by monitoring their activities by radio, providing them information and ensuring their safety; and,

*Whereas* CCRCC staff answered a total of 104,349 calls that included 34,677 PSAP (911) calls in 2024 for the nineteen communities and USM who represent the service area;

*Whereas* Cumberland County Public Safety Telecommunicators have contributed substantially to the apprehension of criminals, suppression of fires and treatment of patients; and,

*Whereas* each CCRCC staff member has exhibited compassion, understanding and professionalism during the performance of their job in the past year;

*Whereas* the CCRCC staff, through the past couple of years, have been extremely flexible and committed to the Center, assuring staffing levels remained strong and continuing to make sure a high level of service is provided to Public Safety agencies countywide;

*Now, Therefore, Be It Proclaimed* that the Board of County Commissioners of Cumberland County designates the week of April 13 through 19, 2025 to be National Public Safety Telecommunicators Week in Cumberland County, in honor of the individuals whose diligence and professionalism keep our county and citizens safe.

**Cumberland County Commissioners**

142 Federal Street, Portland, Maine 04101

207-871-8380 • cumberlandcounty.org



Signed this \_\_\_ day of \_\_\_\_\_, 2025

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Thomas Tyler  
District Two

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Jean-Marie Caterina  
District One

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Stephen F. Gorden  
District Three

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Patricia Smith  
District Four

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James F. Cloutier  
District Five