1

CUMBERLAND COUNTY RCC

Newsletter

2nd & 3rd Quarter - 2025 April, May, June, July, August, September





Readers,

It is our pleasure as the Director and Deputy Director of Communications, to present to you a glimpse at what is going on at the Cumberland County Regional Communications Center in our quarterly newsletter. The content of this newsletter is very much a group effort from the team here at the CCRCC.

The team at the Regional Communications Center are Cumberland County's FIRST, first responders. This newsletter is intended to provide our partnering agencies with some important quarterly statistics but also to help better involve our very own partners in the community a bit on who we are, what we stand for, and what roles we play in the public safety world.

If you have thoughts or suggestions for the next edition of our quarterly newsletter, please send them to:

Melinda at midyer@cumberlandcounty.org or Erin at epelletier@cumberlandcounty.org.

Thank you for taking the time to review some of the important work this team of silent heroes does on the daily.

Respectfully,

Melinda & Erin



COMMUNICATIONS DEPARTMENT EMPLOYEE OF THE 2nd QUARTER 2025

The CCRCC is proud to announce that the

Employee of the Second Quarter for 2025 is Kayden Harrison!

Kayden is an outstanding employee who has gotten involved in many different groups and projects over the last year and is performing above and beyond in each one. Outside of her normal routine as one of our 911 dispatchers, Kayden has also joined the Fire Department Response Plans team (and routinely helps to fix a run card on the fly), the Fire Working Group, she has become one of our Training Officers, and is part of the Public Education Team.

Kayden shines when she has a trainee. When you walk into the communications center you will hear her actively teaching something at all times, whether it be guiding a trainee through an active call, quizzing them on different types of fire apparatus, or drilling 10-codes. Kayden has even recently taken on the task of teaching our newest hires during the classroom portion of their training – helping to build a strong foundation for our newest dispatchers.

Kayden works a significant amount of voluntary overtime and is always willing to help a co-worker get their day off covered. Whether she is on her scheduled shift or on overtime, she is always ready to teach, engage and entertain the entire room. Kayden is well-known for creating Kahoot! games for the whole room to participate in as a shift training on different topics, whether it be EMD, EFD, etc. Kayden is also always willing to teach anyone who wants to learn about some of our best tools in our toolkit: Code Red and What3Words.

Kayden we are so proud to have you on our team and we are grateful for what you bring to the CCRCC.



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COMMUNICATIONS DEPARTMENT EMPLOYEE OF THE 3rd QUARTER 2025

Employee of the Third Quarter for 2025 is Kendra Mayberry!

It is with great pleasure that we announce Kendra Mayberry as the Employee of the Third Quarter. The nominations we received showed a clear picture of an outstanding team member who has not only grown in her role but also goes above and beyond to help her team and the organization.

Since being signed off from training, Kendra has demonstrated a strong work ethic that is both inspiring and highly valued. Her peers recognize her positive attitude and willingness to take on any task, including picking up extra shifts and the more tedious work that isn't always glamorous. She tackles every assignment, no matter how small with consistency and a dedication to getting the job done right.

Kendra's commitment extends to maintaining the accuracy of our records, where she takes the initiative to seek out and merge duplicate name records. This has resulted in over 300 successful requests and a more accurate system for everyone. Furthermore, she eagerly takes on additional responsibilities, such as working the NCIC desk, where she digs deep for all available criminal history information. This dedication to precision and thoroughness is a testament to the pride she takes in her work.

Kendra is recognized for always being a kind and supportive teammate, known for being willing to help others whenever needed. Her calm and steady demeanor is a great asset, especially when assisting callers, as she keeps them reassured on every call. Kendra also shows a commendable desire to keep learning; she is never too afraid to ask a question when she encounters something new, ensuring she always performs her duties to the best of her ability.

Kendra's positive impact is clear to those who work with her. As one nominator noted, "I am grateful I get to call her one of my teammates." Her dedication, helpfulness, and unwavering commitment to learning make her a true pleasure to work with. We look forward to seeing her continued growth with the CCRCC.



Total Calls ALL Towns	April	Мау	June
Law Cases	7,374	7,595	7,869
Fire / EMS	1,417	1,476	1,638
Animal Cases	256	307	372
Total Calls	9,047	9,378	9,879
9-1-1 Call Volume	2,456	2,712	3,056

Total Calls ALL Towns	July	August	September
Law Cases	8,353	7,918	7,142
Fire / EMS	2,045	1,919	1,757
Animal Cases	347	379	322
Total Calls	10,745	10,216	9,221
9-1-1 Call Volume	2,456	3,609	2,983

Total Law Incidents by Town	April	Мау	June
Baldwin	81	82	74
Bridgton	576	566	731
Casco	245	241	255
Chebeague Island	0	29	85
Cumberland	579	571	665
Frye Island	0	25	59
Gorham	1,525	1,711	1,543
Gray	588	571	585
Harpswell	506	514	533
Harrison	255	260	273
Long Island	0	3	17
Naples	328	343	393
New Gloucester	195	255	200
North Yarmouth	85	98	87
Pownal	43	47	42
Raymond	251	271	250
Sebago	64	78	104
Standish	683	652	681
Windham	1,370	1,278	1,292
Total	7,374	9,378	7,869

Total Law Incidents by Town	July	August	September
Baldwin	91	109	84
Bridgton	721	660	615
Casco	295	226	223
Chebeague Island	55	42	9
Cumberland	647	588	566
Frye Island	74	67	6
Gorham	1,727	1,690	1,648
Gray	544	462	422
Harpswell	602	570	484
Harrison	187	252	225
Long Island	69	39	0
Naples	385	348	356
New Gloucester	250	245	214
North Yarmouth	141	131	115
Pownal	39	48	45
Raymond	290	274	236
Sebago	114	108	75
Standish	732	694	647
Windham	1,390	1,365	1,172
Total	8,353	7,918	7,142

Total Fire Incidents by Town	April	Мау	June
Baldwin	4	6	8
Bridgton	22	30	36
Casco	57	62	69
Chebeague Island	3	13	14
Cumberland	96	98	115
Frye Island	0	4	5
Gorham	251	273	268
Gray	115	113	141
Harpswell	69	51	73
Harrison	16	27	35
Long Island	2	3	11
Naples	52	71	74
New Gloucester	62	67	57
North Yarmouth	46	38	49
Pownal	16	20	18
Raymond	73	104	103
Sebago	22	29	32
Standish	173	175	185
Windham	338	292	345
Total	1417	1476	1638

Total Fire Incidents by Town	July	August	September
Baldwin	14	6	8
Bridgton	45	52	50
Casco	119	101	88
Chebeague Island	27	31	10
Cumberland	126	124	163
Frye Island	27	18	10
Gorham	302	324	297
Gray	156	129	119
Harpswell	102	86	67
Harrison	29	40	38
Long Island	8	9	3
Naples	119	105	70
New Gloucester	81	61	55
North Yarmouth	55	36	44
Pownal	23	14	12
Raymond	117	140	100
Sebago	46	49	24
Standish	211	182	214
Windham	438	412	385
Total	2045	1919	1757

Total Animal Complaints by Town	April	May	June
Baldwin	5	13	6
Bridgton	15	22	30
Casco	18	31	31
Chebeague Island	0	0	0
Cumberland	20	21	31
Frye Island	0	0	0
Gorham	26	35	55
Gray	18	23	20
Harpswell	19	10	23
Harrison	4	11	9
Long Island	0	0	0
Naples	10	24	16
New Gloucester	18	12	17
North Yarmouth	9	4	8
Pownal	0	1	1
Raymond	12	17	26
Sebago	9	7	9
Standish	26	28	25
Windham	47	48	65
Total	256	307	372

Total Animal Complaints by Town	July	August	September
Baldwin	6	10	12
Bridgton	27	23	18
Casco	26	28	14
Chebeague Island	2	1	0
Cumberland	17	17	21
Frye Island	0	1	0
Gorham	41	44	45
Gray	22	25	24
Harpswell	25	26	10
Harrison	11	7	7
Long Island	0	0	0
Naples	21	26	15
New Gloucester	22	21	18
North Yarmouth	17	9	8
Pownal	1	2	6
Raymond	27	19	18
Sebago	7	3	5
Standish	6	43	36
Windham	69	74	65
Total	347	379	322

Quality Assurance

The CCRCC works very hard to maintain a high level of quality in the work that is done by the members of the organization. The CCRCC has developed a program to measure this Quality throughout the agency on a daily, monthly, yearly basis.

Case Reviews	April	May	June
Law Case Reviews	30	22	27
Self QA	38	40	33
EFD Case Reviews	61	61	62
EMD Case Reviews	101	100	109
Monthly NCIC Property Validations	32	26	30
Monthly NCIC Warrant Validations	20	12	24
Missing Person Reviews	17	16	21
9-1-1 Average Ring Time	7	6	6

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Law Case Reviews	45	25	22
Self QA	34	39	25
EFD Case Reviews	65	63	61
EMD Case Reviews	105	100	100
Monthly NCIC Property Validations	39	35	55
Monthly NCIC Person Validations	16	25	17
Missing Person Reviews	25	22	25
9-1-1 Average Ring Time	7	6	6

Community Resource Liaison Statistics

April - 44

May - 64

June - 65

July - 94

August - 115

September - 151

9888911

BOTH PROVIDE CRITICAL SUPPORT
BUT FOCUS ON DIFFERENT CRISIS TYPES

988 specializes in behavioral health crises, offering crisis counseling and emotional de-escalation, while 911 addresses physical dangers needing police, fire, or EMS.

988 | SUICIDE & CRISIS

Confidential

Meet our Newest Teammates

Hello! My name is Callie Whidby. I am originally from Pierre (pronounced like 'peer', not the French way!), South Dakota – born and raised. I started my dispatching career at Central South Dakota Communications in Pierre in 2023 as a Law/Fire/EMS/State Police dispatcher, and received a Dispatch Merit Award in April 2024. Although it broke my heart to leave my family, friends, coworkers and close knit community, I knew there was another community out there that would also need my help. Ultimately, this is what pushed me to decide to make the move to Portland in December of 2024, and I drove 27 hours across the country by myself to get here; I don't regret it one bit!

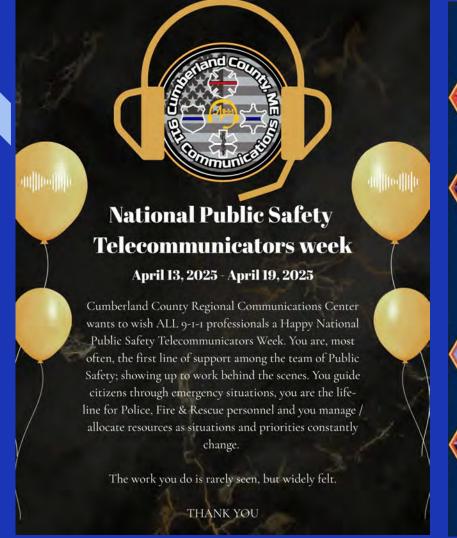
Some things I love to do in my spare time are hiking, exploring, dancing, FaceTiming my dog Luna, cooking, trying new foods and coffee spots (it's rare that I don't have an iced coffee in my hand) and hanging out with friends. After a nine month break from dispatching, I am eager to get back into serving my new community!



Meet our Newest Teammate

Hello everyone! My name is Morgan. I graduated from Penn State in May with a Bachelor's of Science in Psychology with a focus on Life Sciences, and for the past two and a half years, I have worked in the medical field as an inpatient pharmacy technician specialized in IV compounding. With this new transition into dispatching, I am excited to be able to learn more about public safety, help and support others from a different angle, and lend my help in emergency situations. I love cats and have five of them, and my other favorite animals are birds, horses, and rabbits. My hobbies include playing and performing on violin, reading, running, lifting weights, and knitting. I am excited to learn the job and work with you all!





ALLAREWELCOME! APRIL 19, 2025



APRIL 19, 2025 10:00 = 2:00 RAIN OR SHINE!





CCRCC'S
ANNUAL
TOUCH A TRUCK!

22 HIGH STREET, WINDHAM









BOUNCE HOUSE 8 FOOD TRUCKS MRAP, ESU, K9, DRONES, PUBLIC WORKS TRUCKS, ANIMAL CONTROL

FIRE APPARTUS & RESPONDERS, SPARKY THE DOG

2025 National Public Safety Telecommunicators week

Staff enjoyed "Sports day" with games and a Tailgate BBQ prepared by the Director and Deputy Director.







2025 National Public Safety Telecommunicators week











2025 National Public Safety Telecommunicators week





And the fun continued at the CCRCC, as we celebrated National Public Safety Telecommunicators week!
(Maybe a little too much fun)

"Welcome to the Jungle" Day and "Prom" Day









CCRCC 3rd Annual Touch a Truck









A heartfelt THANK YOU to each and every Community member that came out to see us at the CCRCC 3rd Annual Touch a Truck Event! We had nearly 1,000 attendees on what ended up being a gorgeous April Day.

Our Public Education Team put many, many months into the planning of this event. It is a privilege to be able to get so many Police, Fire, Rescue and Public Works

Departments in one place as we share knowledge and smiles with those we serve.

Thank you to each Agency and Department who joined us - this event is not possible without your participation!





The presentation titled "Resilience Under Pressure: The Role of CISM for Telecommunicators" will cover the following topics:

- What CISM is
- Elements included in CISM
- How CISM can be critical for telecommunicators
- Stress and stress factors
- Resilience and how to enhance it
- What the relaunched Maine NENA CISM team is offering
- How to reach the Maine NENA CISM team



2025 Maine NENA Conference



Stephanie Minott
Supervisor
Cumberland County Regional Communication Center

Communications Supervisor, Maine NENA CISM Team Coordinator

SPEAKERS



Gabrielle Saucier

Communication Officer / FTO

Cumberland County Regional Communication Center

Communications Specialist, Maine NENA CISM Team Coordinator

LEADERSHIP SKILLS TO LAST A LIFETIME

MODULE 1: ALIGNMENT, INFLUENCE AND STRENGTH-BASED LEADERSHIP

MODULE 2: LEADERSHIP SELF-AWARENESS & SELF-REGULATION

MODULE 3: EXECUTIVE PRESENCE AND EFFECTIVE COMMUNICATION

MODULE 4: DRIVING EMPLOYEE ENGAGEMENT

MODULE 5: BUILDING TEAMS, FOSTERING COLLABORATION AND MANAGING CONFLICT

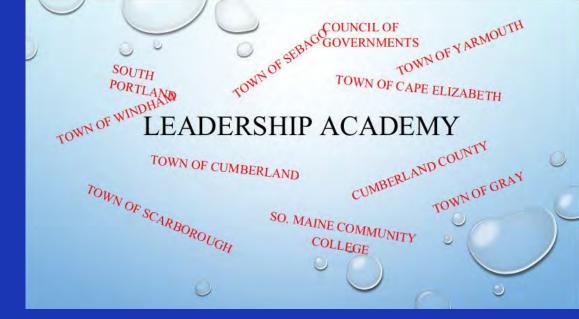
MODULE 6: TALENT MANAGEMENT & SUPERVISION

MODULE 7: FOCUSING ON OUTCOMES

MODULE 8: RESILIENCY & STRESS MANAGEMENT











Deputy Director Pelletier and Supervisor O'Connor attended the Leadership Academy at Southern Maine Community College from March through April of 2025.

This course focuses on building human relations skills as 90-100% of the distinguishing competencies that set outstanding leaders apart are within intrapersonal and interpersonal human relation skills. One of the most important tools learned during this class is that having our needs met changes our behavior.

The 5 basic human needs are

- 1 Safety: People need to feel protected. Can they trust you? Do you create a sense of stability or chaos?
 - 2 Belonging: Are you concerned about people's needs? Are you empathetic? Do you help others feel like they belong?
- 3 Power/competence: Do people have opportunities to do what they do well at? Do they make a difference and know they make a difference?
 - 4 Fun/learning: Do people get to relax a bit and be human?
- 5 Freedom/autonomy: Are meaningful choices available? Do they have a say in what happens? This course also notes that in order to use our own strengths effectively, we must be aware of our behaviors. This class is most effective when those who take it are open to self reflection and dig deep to learn about their behavior styles, strengths and weaknesses, and current leadership styles. Change starts with each of us.

Celebrating 20 years of service!!!





Please join us in recognizing Communications Officer Kim Drown on 20 years of service to the CCRCC. She is the longest tenured CCRCC line staff member and is truly the backbone of our agency. Kim came to the CCRCC with 2 years of experience as a Public Safety Dispatcher for the Town of Gorham. Kim consistently models dependability, integrity, and thoroughness in all areas of her job. She is the Terminal Agency Coordinator for our center and sets the bar high for State and Federal compliance.

Kim, your impact on our Agency is invaluable!

CELEBRATING 20 YEARS OF SERVICE!

Mike Poirier

PLEASE JOIN US IN RECOGNIZING COMMUNICATIONS
OFFICER MIKE POIRIER ON 20 YEARS OF SERVICE TO
THE CCRCC. MIKE IS KNOWN FOR HAVING AN
INFAMOUS AND UNMISTAKABLE VOICE AS A
DEDICATED AND PASSIONATE DISPATCHER - MOST
FAVORABLY FOR FIRE & RESCUE. HE IS ALSO
TREMENDOUSLY VALUED AS THE LEADER OF OUR
PUBLIC EDUCATION TEAM WHICH HAS REACHED FAR
AND WIDE OVER THE LAST SEVERAL YEARS. MIKE
LOOKS FORWARD TO A 2026 RETIREMENT AFTER A
LIFETIME OF SERVICE.

THANK YOU MIKE FOR ALL OF YOUR COMMITMENT TO

THE CCRCC THUS FAR!



The CCRCC proudly celebrated the retirement of Communications Officer Christine Shepherd (center). Christine dedicated two decades of service to the Cumberland County Regional Communications Center as a Public Safety Emergency Dispatcher.

Before joining the CCRCC, Christine served as a dispatcher for the University of Southern Maine Police Department (2003–2004) and the Town of Gorham Communications (2004–2005), prior to regional consolidation.

Christine's impact has been felt not only throughout the communities we serve and the agencies we partner with, but also within the walls of our own center. She was known for her thoughtfulness—always recognizing holidays, birthdays, and milestones, and generously providing gifts for the children of our employees.

Over the course of her career, Christine was honored as Employee of the Quarter, received numerous unit citations and commendations, and in 2023 was awarded the prestigious Maine EMS Phoenix Lifesaving Award. Christine's compassion was second to none; she always made her caller's feel heard and cared for as she provided comfort during stressful situations.

Her dedication, compassion, and professionalism have left a lasting legacy at the CCRCC.





Domestic Terrorism & Mass Violence Conference.

Presentations included incident overview of:

Tree Of Life Synagogue Active Shooter - Pittsburgh, PA

Lewiston Maine Mass Shootings and Manhunt - Presented by MSP

Presentations were made by members of the FBI and MIAC on foreign and domestic terrorism indicators and warning signs.



Group Crisis Intervention

Course Description:

Designed to present the core elements of a comprehensive, systematic, and multi-component crisis intervention curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined, and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically RITS (Rest Information and Transition) CMB's (Crisis Management Briefings), Defusing's, and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services, health and wellness and referrals, when necessary, will also be discussed.

This course is designed for anyone in the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

Program Highlights

- Relevant research findings
- Incident assessment
- · Strategic intervention planning
- "Resistance, resilience,
- recovery
- · Relevant recommendations for practice" continuum
- · Small group crisis interventions

- · Large group crisis interventions
- · Adverse outcome associated with crisis intervention
- · Reducing risks
- · Critical Incident Stress Defusing's & Debriefing (CISD)
- · Managing Health and Wellness within Departments.

Dr. Laurie Cyr-Martel D.BH., LCPC In coordination with International Critical Incident Stress Foundation (ICISF) & Presents

Group Crisis Intervention Training

Critical Incident Stress Management (CISM) Hosted by: Maine NENA CISM Team







AUGUST 5TH * 5:00PM - 7:00PM @ ST.JOSEPH'S COLLEGE

278 WHITES BRIDGE ROAD, STANDISH

GIVEAWAYS, BOUNCE HOUSE, DUNK TANK, FOOD, GAMES, K9 DEMO, HELICOPTER, FIRE TRUCKS, POLICE CARS AND MORE!



THANK YOU TO OUR SPONSORS!



















Our Team at the CCRCC want to thank the Kyle Plush Foundation for taking the time to host a personal training for our staff and for the MANY gifts they sent us in honor of their Foundation's Mission.

"Kyle Plush, a vibrant 16-year-old high school sophomore, died from asphyxiation while trapped in his family van on April 10, 2018. Kyle did all he could during that time to save his life. His arms were pinned when the rear seat in his van flipped. Twice he called Cincinnati's communications center 9-1-1 through voice-activated SIRI on his iPhone. SIRI was the only way Kyle could make a call since he could not reach his cell phone in his pants pocket. During these two 9-1-1 calls, he gave his name, location in the Seven Hills School parking lot, the model and color of the van he was in, and urgent pleas for help because he knew he was dying.

Unfortunately, those desperate calls did not prevent Kyle's death.

The 9-1-1 dispatchers and police did not locate him, and his father found him hours after he died—nearly 6 hours after Kyle's first 9-1-1 call."

The Kyle Plush Foundation makes it their life's mission to improve the 9-1-1 system and location technologies. They also spend much of their time telling their story to 9-1-1 professionals and honoring those who go above and beyond their call of duty on each emergency they handle.

Several of our staff members have been honored to meet and speak with the gracious Parents of Kyle Plush and have been deeply moved by their mission.





Meet one of the Community Resource Liaisons that we work closely with



"Hello! My name is Haylen Meader and I am the Tri-Town Community Resource
- Police Liaison for Falmouth, Cumberland, and Yarmouth. As the Community
Resource Liaison, my job is to bridge the gap between mental health and law
enforcement and educate the community on the available resources. This
position is crucial within a police department as my job is to respond to calls
with the officers, conduct follow-ups and provide service and compassion to
those who are in need. As the need for mental health and other resources are
on the rise, I can provide information to the officers and divert individuals to
treatment and support services. Building trust within the community is
important to me as this strengthens the relationship between law enforcement
and the community."

Resources:

Crisis line: 988

NAMI Maine Helpline: 1-800-464-5767

Maine Crisis: 1-888-568-1112

Or go to your local emergency room or call 911

You can reach Haylen for non-emergency questions or a Cumberland Police Officer by calling Cumberland County RCC Dispatch at 207-893-2810 ext. 2



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_ TRAINING TO BE BETTER	Critical Incident Stress Management	
APCO Certified Training Officer (Hosted on site)	Burn Bright! Not out	
EMD Refresher	BLS CPR Instructor	
Effective Feedback Skills for Trainers	APCO - Fundamentals of Tactical Dispatch	
Domestic Terrorism and Mass Violence Conference hosted by	Supervisor Liability for Telecommunication Dispatchers	
MIAC	LifeFlight Ground Safety and User Course	
OUI Traffic Stops demo with Lt Andrew Feeney (Hosted on site)	Every Second Counts; Enhancing NCIC entry for Missing Children	
Maine NENA Conference	EFD Refresher	
APCO - Fire Service Communications	Lead with purpose - Coaching and Mentoring tools for Trainers	
2025 Cumberland County Leadership Academy	Advanced Assisting Individuals in Crisis	
APCO - Law Enforcement Communications (Hosted on site)	Behavioral Threat assessment and management	
Dirigo Safety - Grant Research and Writing 101	NAMI - De-escalation Training	
Kyle Plush - Answer the Call (Hosted on site)	Strangulation, Traumatic Brain Injury and the Justice System	
Crisis Communication / Negotiation for Emergency Dispatchers	Leading with Social and Emotional Intelligence	
NAMI - Adult Mental Health first-aid Struggle Well		
Confidential Copyright © Our staff investing in themselves so we can invest in you		

Fall at the CCRCC





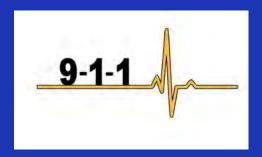
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In the NEWS





The following slides are a few of our recent and more impactful calls.







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PUBLIC SAFETY

Otisfield man arrested after police chase through Bridgton

A 45-year-old man from Otisfield was arrested after police said he led them on a chase on Sunday.



Author: NEWS CENTER Maine Staff
Published: 6:52 PM EDT May 11, 2025



Police said he drove erratically on South High Street, Sandy Creek, and Portland Road before getting stuck in soft gravel near a business. A sheriff's K9 helped take him into custody.

The subject faces multiple charges, that include the following:

- Eluding an officer
- Failing to stop for a law enforcement officer
- Driving to endanger
- Aggravated criminal mischief
- Violation of conditions of release
- Criminal mischief
- Reckless conduct with a dangerous weapon
- Refusing to submit to arrest or detention
- Criminal intent
- Operating under the influence

Strong storms rip roofs off buildings in southern Maine, including in Falmouth and Gorham



A roof being ripped off a building in Gorham



Saco man leads police on multi-town pursuit in southern Maine, officials say



Police say a white Hyundai Sonata led officers on a pursuit along Route 25 from Cornish, Maine, to Corham. Maine, on June 12, 2025. The pursuit ended when a Maine State Police trooper executed a PIT maneuver that caused the car to crash. SOURCE: James Puemape



Updated: 3:18 PM EDT Jun 12, 2025 Editorial Stan



GORHAM, Maine — A Saco man has been arrested following a pursuit through multiple towns in York and Cumberland counties, according to the Maine State Police.

Gabriel Nodarse, 28, was charged with eluding and reckless conduct in connection with Thursday



According to authorities, the subject continued driving east on Route 25 into Gorham, where a state trooper conducted a precision immobilization technique (PIT) maneuver that brought the pursuit to an end. A PIT maneuver is a technique used by law enforcement personnel to force a fleeing vehicle to abruptly turn 180 degrees, causing the vehicle to stall and stop.

In the afternoon of August 15 th, 2025, there were reports of a shooting at the intersection of Landing Road and Rt 302 in N. Windham.

There was one patient in the road and the suspect fled the scene in a sedan.





Emergency Alert



FROM WINDHAM POLICE Gunman at large in North Windham. Shelter indoors, lock doors. Report suspicious behavior to 911. Last seen Windham/Raymond line. Stay inside. Tune to local news or Windham PD for updates

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Person burned, injured by Naples boat explosion at Sebago Lake dock

First responders found one person suffering from burns and other injuries. That person was transported to an area hospital.

The burning boat then got stuck on another boat, causing the second vessel and two nearby docks to catch fire



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Press Release 08-27-25

Incident Date: 8-27-2025

Incident Time: 11:36 am

Incident Location: Sokokis Road, Sebago, Maine

Release Date: 8-27-2025 Release Time: 4:30 pm

Apparent Drowning Sebago Lake

The Cumberland County Sheriff's Office received a report of a 41-year-old female from the State of New Hampshire who had been located unconscious, in the waters of Sebago Lake in the Town of Sebago.

The Cumberland County Sheriff's Office, Sebago EMS and the Maine Warden Service responded to the incident.

The woman was removed from the water and all possible life saving measures were taken by first responders however the female was pronounced deceased at the scene.

The Office of the Chief Medical Examiner and Cumberland County Sheriff's Office Criminal Investigation

Division are investigating this incident as a suspected drowning.

At this time, the Sheriff's Office will not be releasing the name of the deceased until the appropriate family notifications are made.

A Naples equestrian center lost a 225-year-old barn in a fire.

All the horses are reportedly safe and unharmed after a three-alarm fire destroyed a barn in Naples.



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On Tuesday, October 7, 2025, at approximately 8:59 pm, the Standish Fire Department responded to a reported structure fire at 2 Deerfield Drive in Standish. Upon arrival, crews observed heavy fire showing from three sides of the home.

Mutual aid was requested from the Windham, Gorham, and Raymond Fire Departments to assist with fire suppression efforts. Three occupants were home at the time of the fire. A generator located in the garage had been started shortly before the fire began.

Within minutes, the occupants reported smelling burnt plastic and hearing snapping noises before evacuating safely. The Standish Fire Department requested the assistance of the Maine State Fire Marshal's Office.

Investigators determined the fire originated in electrical wiring associated with the generator setup. The fire has been classified as accidental. The home is considered a total loss. One dog died in the fire. No other injuries were reported. The occupants are being assisted by the American Red Cross, family members, and neighbors.

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Windham, Gorham, and Raymond Fire Departments



Windham Police Investigating Fatal Incident on Little Sebago Lake Windham, Maine

On Tuesday, September 9, 2025, at approximately 4:16 PM, the Windham Police Department, along with Windham Fire and Rescue, responded to a report of a male body found floating face down in Little Sebago Lake near Outlet Cove Road.

Maine man dies while refueling boat at Windham dock on Little Sebago Lake, officials say





Driver hits, kills man in Naples driveway while trying to avoid another car

NAPLES, Maine (WGME) -- A Maine man is dead after a vehicle hit him while he was standing in his driveway in Naples

The Cumberland County Sheriff's Office says a 29-year-old West Baldwin man was driving when he swerved to avoid another vehicle.

That caused his Jeep Grand Cherokee to go off the road and hit a Ford van that was parked in a driveway.

Confidential





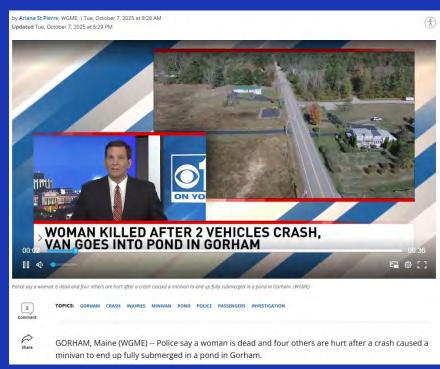
18-year-old arrested for hoax call about active shooter at Standish Hannaford, officials say

An 18-year-old from South Portland was arrested Friday after deputies say he placed a false 911 call reporting an active shooter inside the Hannaford grocery store in Standish.



Crash in Gorham leaves 1 dead, 4 injured after vehicle plunges into pond





Confidential

PEOPLE WE'VE NEVER SEEN ADRESSES WE'VE NEVER BEEN THE IMPACT OF EVERY CALL



AND WE HELP THOSE WE WILL NEVER MEET WE ARE 911 DISPATCHERS



Between the thin red line and the thin blue line lies the thinnest gold line.

This gold line represents those who rarely are seen but mostly heard.

The calm voices in the dark night; the golden glue that holds it all together.

Dispatchers.

