Cumberland County Commissioners

142 Federal Street, Portland, Maine 04101 207-871-8380 • cumberlandcounty.org



PROCLAMATION

National Public Safety Telecommunicators Week April 13 – 19, 2025

Whereas emergencies can occur at any time that require police, fire or emergency medical services; and,

Whereas when an emergency occurs the prompt response of police officers, firefighters and paramedics is critical to the protection of life and preservation of property; and,

Whereas the safety of our police officers and firefighters is dependent upon the quality and accuracy of information obtained from citizens who call the Regional Communications Center; and,

Whereas Public Safety Telecommunicators are the first and most critical contact our citizens have with emergency services; and,

Whereas Public Safety Telecommunicators are the single vital link for our police officers and firefighters by monitoring their activities by radio, providing them information and ensuring their safety; and,

Whereas CCRCC staff answered a total of 104,349 calls that included 34,677 PSAP (911) calls in 2024 for the nineteen communities and USM who represent the service area;

Whereas Cumberland County Public Safety Telecommunicators have contributed substantially to the apprehension of criminals, suppression of fires and treatment of patients; and,

Whereas each CCRCC staff member has exhibited compassion, understanding and professionalism during the performance of their job in the past year;

Whereas the CCRCC staff, through the past couple of years, have been extremely flexible and committed to the Center, assuring staffing levels remained strong and continuing to make sure a high level of service is provided to Public Safety agencies countywide;

Now, Therefore, Be It Proclaimed that the Board of County Commissioners of Cumberland County designates the week of April 13 through 19, 2025 to be National Public Safety Telecommunicators Week in Cumberland County, in honor of the individuals whose diligence and professionalism keep our county and citizens safe.

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Signed this 17 day of MARCH, 2025

Thomas Tyler

District Two

Stephen F. Gorden

District Three

Jean-Marie Caterina District One

> Patricia Smith District Four

James F. Cloutier District Five